

AGSC-11 - EXIN LEAN IT FOUNDATION

Categoria: **Agile & Scrum**

INFORMAZIONI SUL CORSO



Durata:
3 Giorni



Categoria:
Agile & Scrum



Qualifica Istruttore:
Docente accreditato
EXIN



Dedicato a:
Manager



Produttore:
EXIN

OBIETTIVI

Upon completion of the training and examination related to this qualification, a successful candidate will be familiar with the principles of the Lean philosophy and in particular with the application of this philosophy within an IT-environment. Through understanding customer value, the processes that deliver this value, the way to manage performance, the way to organize and the required attitude and behavior, IT organizations are helped to develop a continuous improvement mindset. Lean IT is complementary to all other best practice methods (such as ITIL or PRINCE2).

Specifically the candidate should understand:

- The principles underlying the Lean philosophy
- The importance of understanding and delivering customer value
- The way Lean looks at processes and the waste within them
- How to measure performance and the key determinants of performance
- What the organizational requirements are when implementing Lean, including the use of visual management tools
- Which behavior and attitude is necessary for Lean to be successful within an IT organization
- The DMAIC problem-solving model
- How these Lean principles can be applied within an IT organization

PREREQUISITI

Basic problem solving principles

CONTENUTI

- Course Introductions
- Introduction
- Lean
- Key Principles of Lean
- Characteristics of Lean IT
- Structuring Lean IT
- Customer
- Process
- Performance

- Organization
- Behavior and Attitude
- Kaizen

INFO

Esame: EXIN Lean IT Foundation - erogato da EXIN, costo incluso nel prezzo del corso a Calendario.

Materiale didattico: Materiale Didattico Ufficiale

Costo materiale didattico: incluso nel prezzo del corso a Calendario

Natura del corso: Teorico Metodologico