

# M365-16 - MOC MS-720T00 - MICROSOFT TEAMS VOICE ENGINEER

Categoria: MS 365

## INFORMAZIONI SUL CORSO



Durata:  
3 Giorni



Categoria:  
MS 365



Qualifica Istruttore:  
Microsoft Certified  
Trainer



Dedicato a:  
Professionista IT



Produttore:  
Microsoft

## OBIETTIVI

- Plan and Configure Microsoft Teams Phone
- Plan and optimize network performance for Teams Phone
- Configure and deploy Direct Routing
- Configure, deploy, and manage Teams devices
- Monitor and Troubleshoot Teams Phone

## PREREQUISITI

Before attending this course, students should have intermediate knowledge of the following topics from MS-700 - Managing Microsoft Teams:

- Plan and configure a Microsoft Teams environment
- Manage chat, teams, channels, and apps
- Manage calling and meetings
- Monitor and troubleshoot a Microsoft Teams environment

## CONTENUTI

### Module 1: Plan and configure Teams Phone

- Plan for Teams Phone
- Plan and optimize network performance for Teams Phone
- Migrate voice services from Skype for Business Server to Teams
- Configure Teams Phone
- Configure auto attendants and call queues
- Configure and deploy Direct Routing
- Extend Teams Phone with additional services

### Lab: Prepare the lab environment

- Configure your lab environment
- Assign permissions
- Validate and manage licenses
- Setup PowerShell for Microsoft Teams Administration

**Lab: Configure your environment for Teams Phone**

- Evaluate your network requirements with the Network Planner
- Use the Teams Network Assessment Tool
- Configure a basic network topology for dynamic emergency calling
- Configure voice policies
- Prepare users for calling
- Configure audio conferencing settings
- Configure call queues and auto attendants

**Lab: Expand your Teams Voice Environment to use Direct Routing**

- Configure the session border controller
- Configure direct routing settings

**Module 2: Manage Teams Phone**

- Configure and manage voice users
- Configure, deploy, and manage Teams devices
- Monitor and troubleshoot Teams Phone

**Lab: Manage your Teams Phone Environment**

- Manage voice users
- Manage Teams devices
- Monitor and troubleshoot Teams Phone

## INFO

**Esame:** MS-720 - Microsoft Teams Voice Engineer

**Materiale didattico:** Materiale didattico ufficiale Microsoft in formato digitale

**Costo materiale didattico:** 210 € incluso nel prezzo del corso a Calendario

**Natura del corso:** Operativo (previsti lab su PC)