M365-16 - MOC MS-721T00 - COLLABORATION COMMUNICATIONS SYSTEMS ENGINEER

Categoria: **MS 365**

INFORMAZIONI SUL CORSO

Durata:	Categoria:	Qualifica Istruttore:	Dedicato a:	Produttore:
4 Giorni	MS 365	Microsoft Certified Trainer	Professionista IT	Microsoft

OBIETTIVI

This training course is designed to give participants the knowledge and skills to become a Collaboration Communications Systems Engineer. Participants should understand the fundamentals of networking, telecommunications, audio/visual and meeting room technologies, identity and access management, and Microsoft Teams.
They will gain hands-on experience configuring and deploying Microsoft Teams Phone, meetings and certified devices including Microsoft Teams Rooms and Surface Hub. The course will also cover how to manage and monitor Teams Phone, meetings, and certified devices using the Microsoft Teams admin center, PowerShell, the Microsoft Teams Rooms Pro Portal, and the Call Quality Dashboard.
In addition, the course will cover configuring and deploying Microsoft Teams Phone with PSTN connectivity through Microsoft Calling Plans, Operator Connect, Teams Phone Mobile, and Direct Routing.

PREREQUISITI

Before attending this course, students should have general knowledge of the following topics:
- Microsoft 365 and Microsoft Teams
- Networking, telecommunications, and audio/visual basics
- Identity and access management basics

CONTENUTI

Introduction to Teams meetings and calling

Plan for Teams Phone

Plan for Microsoft Teams Rooms and Surface Hub

Plan and optimize network performance for Teams media

Configure and deploy Teams Phone

Configure and deploy Teams Phone with Direct Routing

Extend Teams Phone with additional services

Manage meetings and events experiences

Guided project - Create and assign Teams policies to meet business requirements in Microsoft Teams

Configure and manage voice users

Configure auto attendants and call queues

Configure, deploy, and manage Teams devices

Guided project - Prepare meeting room experiences

Monitor and troubleshoot Teams collaboration communications systems

INFO

Esame: MS-721 - Collaboration Communications Systems Engineer
Materiale didattico: Materiale didattico ufficiale Microsoft in formato digitale
Costo materiale didattico: incluso nel prezzo del corso a Calendario
Natura del corso: Operativo (previsti lab su PC)