MDYN-43 - MOC MB-240T00 - IMPLEMENT FIELD SERVICE SOLUTIONS USING MICROSOFT DYNAMICS 365 FIELD SERVICE

Categoria: **Dynamics 365**

INFORMAZIONI SUL CORSO

Durata:	Categoria:	Qualifica Istruttore:	Dedicato a:	Produttore:
4 Giorni	Dynamics 365	Microsoft Certified Trainer	Consulente Dynamics	Microsoft

OBIETTIVI

Learn how to effectively configure a Dynamics 365 for Field Service implementation to maximize the tools and features available to efficiently manage a mobile work force.

PREREQUISITI

This course is designed for IT professionals with experience or interest in delivering Field Service solutions for large-scale customers.

CONTENUTI

Implement Microsoft Dynamics 365 Field Service

- Configure Microsoft Dynamics 365 Field Service
- Work order management in Dynamics 365 Field Service
- Define agreements in Dynamics 365 Field Service
- Use service-level agreements and entitlements in Dynamics 365 Field Service
- Create custom apps for Dynamics 365 Field Service
- Get started with the Dynamics 365 Field Service Mobile application
- Customize and configure the Dynamics 365 Field Service Mobile application

Universal Resource Scheduling in Microsoft Dynamics 365 Field Service

- Configure bookable resources in Dynamics 365 Field Service
- Manage scheduling options in Dynamics 365 for Field Service
- Customize the schedule board in Dynamics 365 Field Service
- Deploying Resource Scheduling Optimization
- Use Resource Scheduling Optimization for Dynamics 365 Field Service
- Schedule crews, facilities, and resource pooling in Dynamics 365 Field Service

Manage work orders in Dynamics 365 Field Service

- Work order management in Dynamics 365 Field Service

-Define agreements in Dynamics 365 Field Service

-Use service-level agreements and entitlements in Dynamics 365 Field Service

-Incident types in Dynamics 365 Field Service

-Inspections in Dynamics 365 Field Service

-Customer assets in Dynamics 365 Field Service

Solve problems in real time with Dynamics 365 Remote Assist

-Get started with making Remote Assist calls

-Integrate Dynamics 365 Remote Assist with Dynamics 365 Field Service

INFO

Esame: MB-240 - Microsoft Dynamics 365 Field Service Functional Consultant

Materiale didattico: Materiale didattico ufficiale Microsoft in formato digitale

Costo materiale didattico: incluso nel prezzo del corso a Calendario

Natura del corso: Operativo (previsti lab su PC)